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## Why This Happens

Passwords must be updated on a regular basis to secure your account and university data, as part of the "Information Security policy".

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## Password Reset Steps

1. Go to:

<https://passwordreset.microsoftonline.com/>

2. Reset your password and wait 10 minutes.

3. Log in again with the new password.



← ryassin@dah.edu.sa

Enter password

Password

[Forgot my password](#)

Sign in

Microsoft

Get back into your account

Why are you having trouble signing in?

I forgot my password

No worries, we'll help you reset your password using the security info you registered with us.

I know my password, but still can't sign in

This might happen because you tried signing in with an incorrect password too many times. If you choose this option, you'll keep your existing password and we'll unlock your account so you can sign in again.

[Next](#) [Cancel](#)

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## Password Criteria

New password must meet the following requirements:

- Minimum of 8 characters
- Includes uppercase and lowercase letters
- Contains at least one number
- Contains at least one special character (! @ # \$ % )
- Do Not use any part of your full name

**Keeping your password updated helps secure your personal information and university systems.**

**If the issue continues, please pass by IT Department.**